





**Unknown or unauthorised payment**

- I do not recognise this transaction and would like to receive more information about it.
- I did not give permission for this transaction, and neither did I authorise any third party to give permission for this transaction, by submitting my Card or Card details to this company. My credit card was not stolen and has been in my possession at all times.
- I did not give any permission for this transaction, but there was such a transaction made at this company on (date) \_\_\_\_\_  
The Card has been in my possession at all times. On (date) \_\_\_\_\_

I tried to arrive at a solution with the company by means of telephone/fax/e-mail.

**Other information**

Explanation: \_\_\_\_\_

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